



Pegasystems

PEGACSSA74V1 EXAM

Certified Senior System Architect (CSSA) 74V1

Product: Demo File

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QUESTION: 1

An organization uses a common process in the framework layer to address account inquiries from customers. Each implementation layer application includes a customized workbasket for processing account inquiries.

Select the configuration that standardizes the process while ensuring that users of each implementation only see assignments in the appropriate workbasket.

- A. Pass the workbasket name as a property reference using values on a data page
- B. Use a load-balanced router to route assignments to the appropriate workbasket
- C. Circumstance the flow based on the implementation to route assignments
- D. Use a skill-based router to route assignments to the appropriate workbasket

Answer(s): D

QUESTION: 2

An application includes the following set of circumstanced instances of a decision table.

| Class | Ruleset | Version | Circumstance |
|-------------------------------------|---------------|----------|--------------------|
| MyCo-AccountManage-Work-AccountOpen | AccountManage | 01-01-01 | None |
| MyCo-AccountManage-Work-AccountOpen | AccountManage | 01-01-05 | .Status="Silver" |
| MyCo-AccountManage-Work-AccountOpen | AccountManage | 01-01-05 | .Status="Gold" |
| MyCo-AccountManage-Work-AccountOpen | AccountManage | 01-01-15 | .Status="Platinum" |
| MyCo-AccountManage-Work-AccountOpen | AccountManage | 01-01-15 | .Status="Silver" |

You update the application and increment the AccountManage ruleset version to 01-02-01. As part of this update, the circumstance .Status="Silver" is no longer needed by the application.

How do you implement this change?

- A. Create a new version of the circumstanced decision table in AccountManage:01-02-01 and set the availability to Blocked
- B. Create a new version of the circumstanced decision table in AccountManage:01-02-01 and select the Base rule option
- C. Do nothing. Rule resolution does not consider rules in a lower minor version of a ruleset
- D. Create a new version of the circumstanced decision table in AccountManage:01-02-01 and set the availability Withdrawn

Answer(s): C

QUESTION: 3

Consider this business use case:

Responses to account opening requests are required within 24 hours of receipt. Due to seasonal fluctuations, response times may be adjusted at the discretion of business managers.

You create a service level agreement (SLA) to monitor response times. Which solution allows adjusting the response times on demand?

- A. Delegate the SLA to the business managers so they can configure seasonal adjustments
- B. Plan a release cycle for updating the SLA for each of the expected seasonal adjustments
- C. Create multiple circumstances of the SLA to account for the seasonal adjustments
- D. Define the response times using property values that are circumstanced to account for the seasonal adjustments

Answer(s): D

QUESTION: 4

Consider the following partial requirement for configuring the Get Next Work functionality in Pega Platform:

All workbaskets with which a user is associated must be checked first. Then, all eligible assignments from all workbaskets must be consolidated into a single list before being filtered and sorted.

Which two options must you select in the Operator ID record to implement this part of the requirement? (Choose two.)

- A. Get from workbaskets first
- B. Merge workbaskets
- C. Use all workbasket assignments in the user's work group
- D. Operator is available to receive work

Answer(s): AC

Reference: <http://myknowpega.com/2018/05/14/get-next-work-in-pega/>

QUESTION: 5

You are configuring an application to use Get Next Work. The requirement states that operators must always work on the next highest priority assignment from workbaskets.

Which two configuration options do you use to select the highest-priority assignment for users? (Choose two.)

- A. Configure the operator ID record to get work from workbaskets first
- B. Configure the operator ID record so the operator is available to receive work
- C. Configure a ToWorkbasket router for the assignments
- D. Configure a ToWorkGroup router for the assignments

Answer(s): BD

QUESTION: 6

Which two options do you consider when creating a pre-processing data transform? (Choose two.)

- A. The effect if the flow action is reloaded
- B. The timing of the commit for the flow action
- C. The potential reuse of the flow of the flow action
- D. The security setting for the flow action

Answer(s): AC

QUESTION: 7

A health plan application includes a process for surgical procedure requests. Currently, there is an evaluation subprocess in which a physician reviews the diagnosis and enters the recommended procedure and its urgency. The request then advances to a medical director who analyzes the feedback and approves the appropriate procedure. The health care organization has created a new requirement, which states that three physicians can perform the evaluation

independently. Only two evaluations are necessary to advance the case to the medical director. How do you configure the process so that the request can continue to be processed if only two of the three physicians approve the order?

- A. Use a Some join condition
- B. Use a decision table
- C. Use an Any join condition
- D. Use a validate rule

Answer(s): A

QUESTION: 8

A health plan application includes a process for surgical procedure requests. Currently, there is an evaluation subprocess in which a physician reviews the diagnosis and enters the recommended procedure and its urgency. The request then advances to a medical director who analyzes the feedback and approves the appropriate procedure. The health care organization has created a new requirement, which states that three physicians can perform the evaluation independently. Only two evaluations are necessary to advance the case to the medical director.

In order to allow the three physicians to review the orders in parallel, how would you configure the process?

- A. Add a cascading approvals shape that is called by the evaluation subprocess
- B. Add a Split Join shape, add a list of physicians, and call the surgical procedure request process
- C. Add a Split For Each shape, add a list of physicians, and call the evaluation process
- D. Add a Split Join shape, add a list of physicians, and call the evaluation process

Answer(s): B

QUESTION: 9

A travel reservation servicing case includes a service level for responding to requests. The service level intervals vary according to passenger status, class of service, and fare type. Which implementation satisfies this requirement?

- A. Create a single property circumstanced rule and a when rule
- B. Create a multivariate circumstanced rule and a when rule
- C. Create a multivariate circumstanced rule, a circumstance definition, and a circumstance template
- D. Create a single property circumstanced rule

Answer(s): A

QUESTION: 10

A flow action calls a pre-processing data transform to initiate values. There are several flow actions available for the assignment. You want to make sure that the values are only initiated once for each flow action.

How do you implement a solution?

- A. Do nothing. The pre-processing data transforms is only called once for each assignment
- B. Make sure that the flow action does not have the highest likelihood since it will always be invoked
- C. Configure the data transform as post-processing instead of pre-processing

D. Add logic to the pre-processing data transform to test if values were already initiated

Answer(s): C

QUESTION: 11

A rule with an Apply to: class of AQB-Expenses-Work-TravelVoucher references a rule named CreateVoucher. There are six instances of Create Voucher in the rules cache as shown in the following table.

| Apply to: | Ruleset : Version | Availability |
|-------------------|---------------------|--------------|
| AQB-Expenses-Work | Expenses:01-01-05 | Withdrawn |
| AQB-Expenses-Work | Expenses:01-01-03 | Available |
| AQB-Expenses-Work | AQBCatalog:01-01-05 | Blocked |
| AQB-Expenses-Work | AQBCatalog:01-01-03 | Available |
| AQB-Expenses | Expenses:02-01 | Final |
| AQB-Expenses | AQBCatalog:01-01-05 | Available |

Rule resolution fails to find a rule to execute. What is a possible reason that rule resolution fails to find a rule to execute?

- A. The operator only has access to the 01 major versions of the Expenses and AQBCatalog rulesets
- B. The operator does not have one or more of the rulesets in their ruleset list
- C. The Blocked instance of CreateVoucher is preventing rules in the AQBCatalog ruleset from resolving
- D. The Withdrawn instance of CreateVoucher is preventing rules in the AQB-Expenses-Work context from resolving

Answer(s): A

QUESTION: 12

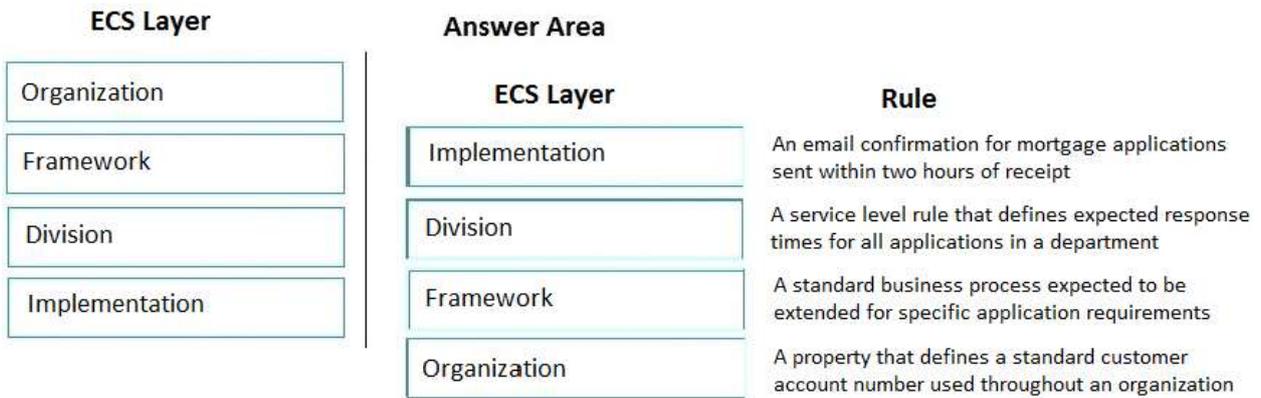
DRAG DROP

Organize each rule in the appropriate layer of the Enterprise Class Structure (ECS).

Select and Place:

| ECS Layer | Answer Area | Rule |
|----------------|-------------|--|
| Organization | | An email confirmation for mortgage applications sent within two hours of receipt |
| Framework | | A service level rule that defines expected response times for all applications in a department |
| Division | | A standard business process expected to be extended for specific application requirements |
| Implementation | | A property that defines a standard customer account number used throughout an organization |

Answer(s):

**QUESTION: 13**

Teams X and Y work on different enhancements in the same ruleset. The release date for each enhancement is uncertain.

Which two options allow each team to keep its work separate? (Choose two.)

- A. Apply privileges to the rules each team configures
- B. Create a new ruleset version for one of the teams
- C. Create access groups for each of the teams
- D. Create a branch ruleset for each team

Answer(s): AD

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