



Genesys

GE0-807 EXAM

System Consultant, Genesys SIP SERVER (GCP8 - SIP)

Product: Demo File

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QUESTION: 1

When comparing the network bandwidth and performance (jitter, packet loss, latency) between G.711 and G.729 codes, which one of the statements is true?

- A. G.729 and G.711 have the same bandwidth and network performance requirements
- B. G.729 requires less bandwidth than G.711, but G.711 requires better network performance
- C. G.729 requires less bandwidth than G.711, and there are no differences between G.711 and G.729 in their required network performance
- D. G.729 requires less bandwidth than G.711, but G.729 requires better network performance

Answer(s): B

Explanation:

G.711, with a sample size of 64kbit/s, achieves a maximum MOS of 4.1, whereas G.729, with a much smaller sample size of 8kbit/s, can achieve a MOS of 3.9. G.729 is "compressed eight times smaller than G.711 while sounding almost as good."

QUESTION: 2

You have 3 separate remote sites using SIP technology without PBX. One location has one MOH and one MCU server, second location has a one MOH and one treatment server and third site has one MOH and one recording Media Server installed. The whole contact center has a rate of 30calls/sec. What is the minimal number of SIP servers to be installed?

- A. 0
- B. 1
- C. 2
- D. 3

Answer(s): C

QUESTION: 3

Which statements are correct? (Choose 2 answers)

- A. A third-party Softswitch must be integrated with sip server using a CTI link.
- B. If there are multiple outbound dialing rules configured within a single Class of Service (COS), and more than one rule matches the dialed number (containing a similar pattern). SIP Server will choose the outbound dialing rule with the most matched digits in it.
- C. When integrating SIP Server with an approved third-party Softswitch, all SIP endpoints must be registered with the particular Softswitch and not the SIP server.
- D. It is possible to configure Auto Agent Logout after a specific period of Agent inactivity on SIP Server 8.

Answer(s): B,D

QUESTION: 4

Which of the following are SIP messages that SIP Server can map to T-Library messages?
Choose 4 answers

- A. ACK
- B. INVITE
- C. INFO
- D. UPDATE
- E. REFER

F. ANNC

Answer(s): B,C,D,E

Reference: http://docs.genesys.com/Special:Repository/80fr_dep-sip.pdf?id=6483fb5b-9ea1-43a0-8aeb-f38b19fb29a7 (See the Page #177).

QUESTION: 5

If multiple patterns are matched in a dial plan, which of the following describes how SIP Server could determine which pattern match to use? (Choose 2 answers)

- A. First Valid match
- B. Lowest Dial-plan-rule-(number)
- C. Most specific match
- D. Last Valid match

Answer(s): B,C

QUESTION: 6

What is the meaning of the option 'sip-port' in the Tserver" section in 'options' tab of the SIP server?

- A. It is the port used by SIP Server to communicate with other T-lib clients such as URS, StatServer, etc
- B. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints, Gateways etc. using SIP signaling only
- C. It is the port used by SIP Server to communicate using SNMP protocol with a NMS software
- D. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints, gateways etc. using RTP/RTCP protocol
- E. It is the port used by SIP Server to communicate with other SIP devices such as Media Server, SIP Endpoints,
- F. Gateways etc. using both RTP/RTCP protocol and SIP signaling.

Answer(s): A

QUESTION: 7

Which of the following are valid parameters of the Announcement Treatment? (Choose 2 answers)

- A. Language
- B. ID
- C. Music_DN
- D. Duration

Answer(s): A,B

Reference: http://www.genesyslab.info/repository/PSDK/8.0-Java_API_Reference/com/genesyslab/platform/voice/protocol/doc-files/TLib%20Datatypes/TTreatmentType.html (See the value pairs for treatment text to speech).

QUESTION: 8

When using Genesys Media Server, which of the following are the two types of supported media interfaces? (Choose 2 answers)

- A. ADSL
- B. NETANN
- C. MSML
- D. KVM / USB

Answer(s): B,C

QUESTION: 9

Sip Server 8.x introduced the overload control feature, which allows the specification of a value to limit the number of interactions SIP Server handles. At what percentage of this value does SIP Server reject all traffic?

- A. 101%
- B. 120%
- C. 130%
- D. 150%

Answer(s): B

QUESTION: 10

Which of the features below does a B2BUA deliver to a SIP-based VoIP architecture? (Choose 3 answers)

- A. centralized call management
- B. SIP-based VoIP interworking between LAN and WAN
- C. management and monitoring of the entire call state
- D. Provide conversion of TDM to DIP
- E. connect legacy phones

Answer(s): A,B,C

Reference: http://www.eetimes.com/document.asp?doc_id=1203045

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