



**ServiceNow
CIS-EM Exam
Certified Implementation Specialist-Event
Management Exam**

Product: Demo File

For More Information:

<https://www.dumpsplanet.com/cis-em-dumps>

Product Questions: 30

Version: 4.0

Question:1

When creating an alert management rule, where would you specify a workflow to resolve a given condition?

- A. From the Remediation tab
- B. From the Actions tab
- C. From the Launcher tab
- D. In the Related Links section

Answer: A

Reference:

<https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/create-alert-management-rule.html>

Question:2

What type of system can a MID Server can be installed on?

- A. OpenVMS System
- B. Microsoft Windows Server
- C. Linux System
- D. Microsoft Windows Desktop
- E. Any system inside the customerfirewall
- F. Mac OS X System

Answer: B

Reference:

https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/product/mid-server/reference/r_MIDServerSystemRequirements.html

Question:3

What would be the primary use case for creating Javascripts in Event Management?

- A. To create a customized pull connector to retrieve events on behalf of an event source
- B. To automatically populate the Configuration Management Database (CMDB)
- C. To parse a nodename out of your raw event data in an event rule
- D. To run as part of a remediation workflow for IT alerts that fail to execute

Answer: A

Reference:

https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMCreateCustomConnectorDefinition.html

Question:4

What would you use to define the monitoring sources allowed to communicate with the ServiceNow instance for Operational Intelligence?

- A. Metric Registration
- B. Metric Config Rules
- C. Metric Type Actions
- D. Metric to CI

Answer: C

Reference:

<https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/operational-intelligence-overview.html>

Question:5

The value of the Alert Priority score is a composite of what?

- A. The value of the alert's category and its relative weight
- B. The value of the alert's category and its Priority Group
- C. The value of the alert's Severity and its Priority Group
- D. The value of the alert's Severity and its relative weight

Answer: A

Reference:

<https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/concept/alert-priority.html>

Question:6

Which attribute is responsible for de-duplication?

- A. Metric_name
- B. Message_key
- C. Short_description
- D. Additional_info

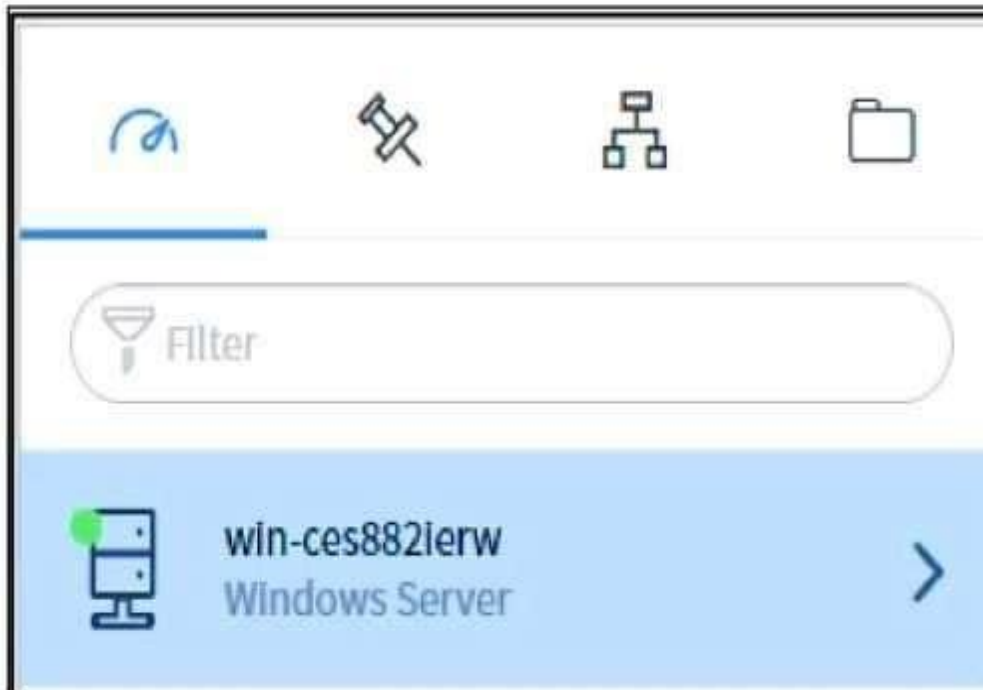
Answer: B

Reference:

https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/reference/r_EMBestPractice.html

Question:7

How would you interpret the following data in the Operational Intelligence Insights Explorer?



- A. win-ces882ierw is one of your hottest Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately
- B. win-ces882ierw is one of your hottest Configuration Items (CIs), but is currently experiencing a low probability of anomalies
- C. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs) that is currently experiencing a high probability of anomalies and should be checked immediately
- D. win-ces882ierw is one of your customized list of monitored Configuration Items (CIs), but is currently experiencing a low probability of anomalies

Answer: D

Question:8

What is the default collection/polling interval applied to all event connectors?

- A. Every 120 seconds

- B. Every 5 seconds
- C. Every 40seconds
- D. Every 60seconds
- E. Every 10seconds

Answer: E

Reference:

https://docs.servicenow.com/bundle/orlando-servicenow-platform/page/use/collaboration/task/t_ConfigureThePollingInterval.html

Question:9

Where can you look to determine what event rule created an alert? (Choose two.)

- A. Alert Activity
- B. Event Additional Information
- C. Event Processing Notes
- D. Alert Message Key
- E. Alert Source

Answer:AE

Reference:

https://docs.servicenow.com/bundle/orlando-it-operations-management/page/product/event-management/task/t_EMViewRuleApply.html

Question: 10

What feature would you use to trigger a workflow or automatically generate tasks via templates?

- A. Event rules
- B. Task rules
- C. Alert management rules
- D. Alert correlation rules

Answer: A

Reference:

<https://docs.servicenow.com/bundle/kingston-it-operations-management/page/product/event-management/task/cr>

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