



Microsoft

MB2-710 EXAM

Microsoft Dynamics CRM 2016 Online Deployment

Product: **Demo**

For More Information:

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Question No: 1

You work as a consultant for a Microsoft Partner. You are helping a company deploy Microsoft Dynamics CRM Online.

The company needs an enterprise collaboration solution that integrates with Microsoft Dynamics CRM Online. The solution should allow CRM and non CRM users to have traceable discussions that are available to everyone and easily searched, share documents and information, and allow users to participate in or leave discussions. The company currently uses and would like to continue using Activity Feeds in Microsoft Dynamics CRM Online in addition to using >ne enterprise collaboration solution.

You need to recommend a solution that meets the company's requirements.

Which option should you recommend?

- A. Microsoft Office Delve
- B. Microsoft Social Engagement
- C. Microsoft Office 365 groups
- D. Microsoft Skype for Business
- E. Microsoft Yammer

Answer : D

Question No: 2

You are a Microsoft Dynamics CRM system administrator for a company.

A user reports that there are three actions she cannot perform when working offline in Microsoft Dynamics CRM for Outlook. You assure her that the app is working as expected and that the three actions are not available when working in offline mode.

Which three actions did the user report? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Quality a lead.
- B. Run a workflow.
- C. View a Microsoft Dynamics CRM report.
- D. Assign a record.
- E. Use the Add button (+) to create a related record.

Answer : B,C,D

Question: 3

Which operating system supports Microsoft Dynamics CRM for phones?

- A. Windows Phone 8
- B. Blackberry 7.1
- C. Android 4.4
- D. iOS 6.1.6

Answer : A

Question No: 4

Your company has a Microsoft Office 365 environment with a Microsoft Dynamics CRM 2016 Online deployment.

You have a complex development and testing environment requiring the following:

2 publishing instances

22 development instances

5 UAT instances

5 production instances

22 testing instances

You need to support a continuous improvement plan in constant use for your testing, development, and production environments.

What is the minimum number of tenants required to support this scenario?

- A. 1
- B. 2
- C. 5
- D. 22

Answer : C

Question No: 5

You work as a Microsoft Dynamic CRM Online system administrator.

You plan to enable document management.

Which online service is required?

- A. Microsoft Social Engagement
- B. Microsoft SharePoint
- C. Microsoft Dynamics Marketing
- D. Microsoft Yammer

Answer : B

Question No: 6

You are a Microsoft Dynamics CRM system administrator for a company. You added a new field to the contact entity.

A user reports that the field is not synchronizing With Microsoft Dynamics CRM for Outlook.

You need to explain why the field is not synchronizing.

What could be the cause?

- A. The field was not enabled for synchronization.
- B. New fields can not be added to the synchronization settings.
- C. The field was not mapped to a field in Outlook.
- D. The synchronization direction from CRM to Outlook/Exchange was not set.

Answer : D

Question No: 7

Your company has a Microsoft Dynamics CRM Online 2016 environment.

You need to train sales users to import lists of leads.

Which import method should you include in your training?

- A. Third party Extract, Transform and Load Tool (ETL)
- B. Programmatically using the Software Development Kit (SDK)
- C. Import Data Wizard
- D. Windows Power Shell Import Packages

Answer : C

Question No: 8

You work as a Microsoft Dynamics CRM system administrator for a company. Your company wants to integrate Microsoft Dynamics CRM with an external financial application.

You must properly configure a Microsoft Dynamics CRM Online user account for the purpose of authentication and access between Microsoft Dynamics CRM Online and the external financial application.

Which two options could you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Create a Microsoft Office 365 user. Give the user a Microsoft Dynamics CRM Online license, set the access mode to Non-Interactive, and remove the Microsoft Dynamics CRM Online license from the user.
- B. Create a Microsoft Office 365 user. Give the user the Office 365 service admin role, a Microsoft Dynamics CRM Online license, and set the access mode to Administrative.
- C. Create a Microsoft Office 365 user. Give the user a Microsoft Dynamics CRM Online license, a Microsoft Dynamics CRM Online system administrator security role, and set the access mode to Read-Write.
- D. Create a Microsoft Office 365 user. Give the user the Office 365 user management admin role, a Microsoft Dynamics CRM Online license, and set the access mode to Read- Write.

Answer : B,D

Question No: 9

You select Forward Mailbox as your incoming synchronization method. You process emails with the Microsoft Dynamics CRM 2016 Email Router between Microsoft Dynamics CRM Online and a SMTP/POP3 server.

You need to deploy inbox rules so emails addressed to the 100 Microsoft Dynamics CRM Online users in the organization are forwarded to the forward mailbox for processing.

Which solution can be used to deploy forwarding rules for all the users?

- A. Run the Rule Deployment Wizard.
- B. Enable folder-level synchronization.
- C. Create manually in Microsoft Outlook.
- D. Create Exchange transport rules.

Answer : D

Question No: 10

Your company has a Microsoft Dynamics CRM 2016 Online deployment.

You reach your storage space limit and the system is telling users they cannot enter more data.

You need to resolve the storage issue.

Which two ways can you alleviate the storage issue? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Archive and remove old data.
- B. Purchase more storage.
- C. Change your Instance to sandbox.
- D. Purchase additional production instances.

Answer : A,B

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